



Hall of Fame Habits

April 2022

At its recently concluded Annual Education Management Conference and Exhibition, NPTC inducted four drivers into the NPTC Driver Hall of Fame, sponsored by Navistar NEXT eMobility Solutions. These drivers have collectively driven for more than 165 years and racked up nearly 15 million miles of service without a chargeable accident or a moving violation.

What can we learn from these award-winning drivers? What characteristics do they display that we can put into our daily routines? And what attitudes are worthy of emulation?

1. They are patient. They don't overreact to dangerous, stressful or frustrating situations. In fact, they anticipate situations like distracted drivers, construction zones, schools and weather that may affect driving conditions.
2. They are guided by their faith, and each follows the Golden Rule—to treat others the way they would want to be treated.
3. They are courteous, always treating other highway users and customers with respect and dignity.
4. They take care of themselves. A commitment to a healthy lifestyle is an essential part of their daily routine. They show up to work well-rested, fueled with the right kind of foods and with their minds focused on the task at hand.
5. They show up on time. In fact, they are always early, which allows them to head off potential problems with minimum stress.
6. They slow down and are never in a hurry. They never take shortcuts.
7. They remain calm and level-headed. They don't let things get under their skin. They remain focused on the task at hand. They check their emotional baggage at the door and keep their emotions "between the lines."
8. They invest in their equipment through pre- and post-trip inspections to ensure their vehicles operate in peak condition.
9. They are committed to excellence in all facets of their lives. They understand doing a good job doesn't start and stop at the company gates.
10. They commit themselves to daily renewal, investing in their own personal growth, continuous learning, and improvement.
11. They are not afraid of work. In fact, they work hard. But they don't view it as work. They volunteer for extra assignments, helps conduct training and helps coach other drivers. Often you find them volunteering their time outside the truck cab in numerous community improvement projects.
12. They take pride in what they do. Whether it's the way they keep their truck clean, the way they dress, the way they speak, or the way they service the customer. They respect themselves and others.
13. They are humble to a fault. They don't do anything for the recognition—they do it because it's the right thing to do.
14. They fight complacency as they know taking things for granted is a prescription for disaster.

For them, truck driving is not a job. It's a passion which carries a huge responsibility. But each view what they do as more than simply driving a truck. They are genuinely excited about the opportunity to serve themselves, their family, their company, the community and the country with safety and professionalism.

Take note of these Hall of Fame attitudes. By putting them into action, you too can enhance your winning performance.